

# COMMUNICATING

## TECHNICAL INFORMATION TO NON TECHNICAL AUDIENCES

Developed in Partnership with  
**Modulus Management**  
IT & Cyber Security Specialists

Arhine Solutions has vast experience of working with IT organisations and have a good understanding of the communication barriers that prevent clear and effective communication between technical and non-technical individuals. Our trainers and IT consultants have developed a communication skills programme that gets to the heart of the issues and provides straight forward high impact techniques that delegates can begin to implement immediately back in the workplace. Modules include:

PRESENTING

LISTENING

QUESTIONING

INFLUENCING

EMOTIONAL  
INTELLIGENCE

BODY  
LANGUAGE

BUILDING  
RAPPORT

THE COMMS  
PROCESS

“Arhine Solutions offered a personalised approach, discussing our company’s requirements in detail before any training began. The HIIT sessions are a great idea that allowed us to provide some key training points to our staff without taking them out of the office for too long. Jav was also able to tailor his approach specifically to our company’s needs, mixing HIIT and half day sessions to form a full staff development programme.”

Craig Burns, HERMES Product Manager, Graffica Ltd