

# CASE STUDY

## IMPROVING THE LUNCHTIME EXPERIENCE EDUCATION SECTOR



### Client

John Shelton Primary School is based in Coventry and believes in providing high standards in every area of school life. With their school motto 'Dream it! Believe it! Achieve it!', the school is committed to ensuring it provides quality education to all its pupils by working in partnership with parents.

### Need

The Headteacher and business manager at John Shelton Primary School wished to improve the lunchtime experiences of their pupils by developing their lunchtime supervisors.

They wanted to provide the lunchtime supervisors with some key skills to improve interaction and positivity during lunchtimes whilst developing the dynamics of the team and encouraging team cohesion.

### Solution

A two hour team development session was devised which incorporated a number of activities, individual and group and key learning points on behaviour management. The participants were encouraged to discuss openly any issues and to participate in all activities.

The session activities were developed to encourage team work and communication throughout.

### Results

The session was highly rated by all participants and positive feedback was given.

The Headteacher has since, the session was delivered communicated that he has seen a difference in the lunchtime supervisors team and the interaction with the children during lunchtimes and overall the session has had a positive impact on all.

"We booked Odyssey for Lunchtime Supervisor training and the feedback from the delegates was fantastic. There was lots of contact with the Facilitator (Jav Mohammed) before the session to make sure the training was covering the key points from the schools point of view. A good quality and well thought out session was delivered to a group of 8 lunchtime supervisors, it was interactive and professionally delivered. In fact we have re-booked another session already"

Angela Jilks, School Business Manager, John Shelton Primary School