

CASE STUDY

IMPROVING TEAM DYNAMICS EDUCATION SECTOR



Client

Sacred Heart Catholic Primary School is an outstanding school based in Coventry. With a team of dedicated staff, the school is committed to ensuring it sustains its outstanding ranking through evaluating the provision, talking to pupils, staff and parents to identify areas for improvement.

Need

The business manager at Sacred Heart Catholic Primary School wished to improve the team dynamics and leadership of the lunchtime supervisors and cleaners team.

However it was important that the methodology used contained activities and group exercises to encourage teamwork and communication whilst identifying personal strengths.

Solution

A two hour team development session was devised which incorporated a number of activities, individual and group. The participants were encouraged to discuss, openly any issues and to participate in all activities. Each participant was given the option of leading on at least one of the activities to help develop an understanding of the role of leader.

Results

The participants of the session all highly rated the session and provided overall positive feedback.

The Business Manager, Maureen Matthews, was delighted with the delivery and design of the session and has reported seeing a significant improvement in the internal communication and productivity of the team in the days following the session.

“My team and I took part in the Effective Team Development Training with Arhine Solutions in March 2015. I found the training to be valuable and constructive. Jav covered the areas of team dynamics, leadership and team cohesion which were all applicable to our setting. I found the team building sessions and group activities particularly effective and this allowed my team to understand the importance of their roles and the consequences of their actions on others.

Jav understood and helped us achieve our goals on that day. The benefits to this training will be very important in making future decisions and the impact on my team was extremely useful.”

Maureen Matthews, Business Manager
Sacred Heart Catholic Primary School and Blue Sky Teaching School Alliance